Guidelines for Ordering IT Services
Software for
Desktops and Laptop

- Applications that are not listed in the bundles will need to be listed separately in ROD under software requested.

- ***New Update to ROD*** You will only see the Bundle Names in ROD; you will not see the applications listed. Please refer to Lite-Touch Applications and Bundles document to see what applications are included in the bundles.

- Any changes to applications listed in bundles will require a Work Order to have it modified.

- Mirroring software from other users is not allowed. Software must be listed on the work order for licensing purposes.

- Agency Common Apps are installed on every PC automatically. It is not necessary to list them on the request. They will not be listed in ROD; refer to **Lite-Touch Applications and Bundles document for details** https://doit.portal.illinois.gov/cto/euc/Lite%20Touch%20Applications%20and%20Bundles/_layouts/15/start.aspx#/Shared%20Documents/Forms/AllItems.aspx

- Only applications that are licensed to your agency/business unit will be installed. You cannot select applications from other Agencies without a license agreement.

- Microsoft Office 365 or Microsoft office products will not be in any agency bundle. You will need to request separately. See below or Software list in ROD for the selection.

COMMON APPLICATIONS	APPLICATION BUNDLES
7 Zip	AGE Bundle for Developers
Adobe Acrobat Professional DC	AGE Bundle for SHL Agents
Adobe After Effects (Creative Cloud)	DES Bundle for Audits
Adobe Animate (Creative Cloud)	DES Bundle for Auditor Groups
Adobe Audition (Creative Cloud)	DES Bundle for IBIS
Adobe Bridge (Creative Cloud)	DHS Bundle for FCS and MIS
Adobe Character Animator (Creative Cloud)	DoIT Bundle for Laptops
Adobe Dreamweaver (Creative Cloud)	DJJ Bundle for Care Parole Agent
Adobe Illustrator (Creative Cloud)	DNR Bundle for CPO Laptop
Adobe InCopy (Creative Cloud)	DNR Bundle for Fiscal
Adobe InDesign (Creative Cloud)	DNR Bundle for Heritage
Adobe Lightroom (Creative Cloud)	DNR Bundle for Land Management
Adobe Media Encoder (Creative Cloud)	DNR Bundle for ORCP
Adobe PhotoShop (Creative Cloud)	DNR Bundle for OWR
Adobe Prelude (Creative Cloud)	DNR Bundle for Permitting
Adobe Premiere Pro (Creative Cloud)	DNR Bundle for Planning
Adobe XD (Creative Cloud)	DNR Bundle for Project Implementation
Cisco AnyConnect	DNR Bundle for Survey
Cisco Jabber	DOC Bundle for Parole Agent
Citrix Metaframe	DOI Bundle for Developers
Crystal Reports	DVA Bundle for Field Office
Crystal Reports Runtime	DVA Bundle for Laptops
DocuWare	CEO Bundle for Laptops
DocuWare Viewer	HFS Bundle for Access Runtimes
FileZilla	HFS Bundle for ADW
Google Chrome	HFS Bundle for AllKids
Google Earth Pro	HFS Bundle for BAH
IBM Data Server Client	HFS Bundle for BCP
Java 1.8	HFS Bundle for DCSS
Mozilla FireFox Enterprise	HFS Bundle for DMP
MS Visual Studio	HFS Bundle for DPU
NetMotion Mobility Client	HFS Bundle for LTC Laptops
Nextalk	HFS Bundle for Tech and Developer Utils 07.2015
Novell Client	HFS Bundle for Teradata Developer Tools 15.10
Power DVD	HFS Bundle for Training
PrintKey Pro	REV Bundle for Audit
Right Fax	SFM Bundle for Arson
Seagull BlueZone	SFM Bundle for Boilers and Elevators
SQL Management Studio	SFM Bundle for Fire Prevention
TeamViewer	SFM Bundle for Laptops
WinZip	

OFFICE SUITE
MS Office Pro 13
O365 Pro Plus
MS Visio Pro
MS Project Pro