

Telecommunications Bulletin

Customer Service Center (CSC)

Volume: CSC 16 - 03 September 17, 2015 Lori Sorenson, Chief of Network Operations

Budget Impact on Telecommunications Services

As Fiscal Year 16 progresses without a budget in place, the Department of Central Management Services continues to work with our Telecommunications vendors to provide critical services to our clients. Our vendors have committed to providing ongoing services as well as repair and maintenance support.

At this time, requests for new services will be limited to those that are critical and cannot be postponed or solved through other means. CMS asks for your cooperation by letting us know which requests are critical. Requests for wireless services are not impacted.

If you have questions regarding this matter please call the BCCS Customer Service Center at 800-366-8768.