



The DoIT Digest

Volume 3 Number 39
September 28, 2018

This Week:

- Department of Transportation Hosts ArcGIS Online
- OneNet to Roll out Training this Fall
- Case Management/Customer Relationship Management (CRM)



Department of Transportation Hosts ArcGIS Online

With the continued expansion of location-based analysis and decision making, DOT established an enterprise ArcGIS Online (AGOL) organization. AGOL is a collaborative, cloud-based platform that allows members to use, create, and share maps, apps, and data. AGOL can deliver statewide geospatial capabilities while improving access to geographic information and extending capabilities to non-traditional users of GIS; especially those agencies with high value data but limited GIS resources. Both the Commerce Commission and Aging have replaced Google maps, Higher Ed offers a map of colleges and universities, and Human Services provides a map of DHS Mental Health Hospitals, to name a few. ISP, IEMA, IDNR, IDOR, and IDOT are sharing additional maps and data. For further information, please contact Jim.Conlon@illinois.gov.

OneNet to Roll out Training this Fall

The OneNet Learning Management System (LMS), which allows for engaged learning and compliance tracking of training and education, is supported by DoIT staff and will soon be used to deliver the annual Sexual Harassment Training to all supported agencies. To date, more than 50,000 state employees are loaded in the system and ready for training that will be available in early October and rolled out in a staged approach. OneNet is a great example of what we can accomplish in a shared and rationalized enterprise environment. Ethics and Security Awareness Training are to follow. Thank you to our DoIT OneNet Team!



Case Management/Customer Relationship Management (CRM)

The CRM program at the state is moving forward with a joint project to address the case management needs for Financial and Professional Regulation (DFPR), Workers' Compensation Commission (WCC), and the Administrative Law Judges (ALJ). The WCC is targeting electronic filing of applications and motions, court case management, workflow automation, document management and electronic signatures. The project for ALJ is centered around the input, tracking, scheduling, and completion of hearing requests and a portal for the public to provide documents and receive updates and statuses. DFPR's object is to improve automation around enforcement, as well as provide a customer portal and online payment capability.

DoIT FYIs and Reminders

Remember to get your flu vaccine to protect yourself and those around you from the annual virus. Refer to the [Flu shot schedule](#) for available dates and locations in Springfield and Chicago. For further information about the influenza virus, please link to information and resources provided by the Illinois Department of Public Health on their [website](#).

