

The DoIT Digest

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## This Week:

- Missed the Community Dialogues?
- What's New on the Wiki?
- Innovation Briefing with the EPA!



# Missed the Community Dialogues?

Were you unable to attend or livestream the Community Dialogues that occurred last month? No worries! You can view one <a href="here">here</a>. As always, if you have any follow up questions, please send them to <a href="https://lives.com/IT.Transformation@illinois.gov">IT.Transformation@illinois.gov</a>.

#### What's New on the Wiki?

There's a wealth of new information on the IT Transformation Wiki! Head that way to view the following future state documents:

- IT Financial Management
- Talent Recommendations
- Technology Playbook

These documents summarize opportunities to strengthen the State of Illinois' ability to improve services around innovation and technology.



#### **Innovation Briefing with the EPA!**

The inaugural Innovation Briefing was hosted by EPA and DoIT on Tuesday, July 12<sup>th</sup>. View the presentation <u>here</u>, which contains great information on workflow automation tools and how they will continue to be used in modernization efforts.

#### **Featured FAQ of the Week:**

## What's the plan to maintain and support current applications?

We understand that supporting the current application environment is paramount to success. The IT Transformation team is conducting detailed data gathering and evaluation of the application suite to understand what the current application environment looks like. The plan is to continue supporting applications with the same level of support as today. Careful planning will take place to make certain end-users get the service levels they expect from the application support teams. In addition, the data we are gathering will help to provide a better understanding of our environment. We are looking for opportunities to build capabilities that can be shared across agencies or to fill gaps in capabilities with new applications.

To see more information, visit <u>Frequently Asked Questions</u> Send your own questions to <u>IT.Transformation@Illinois.gov</u>