MARCH, 2016
UPDATE

ERP
NEWSLETTER

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ERP PROGRAM UPDATE

Volume 5, April 8th, 2016

ERP In The News!

ERP in the news! ERP Program Director Kevin O'Toole posted an ERP update on Hardik Bhatt's State CIO Linkedin blog. The blog link and post is listed here >> just click on the photo>>

Hardik Bhatt
Chief Information Officer, State of Illinois

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Statewide ERP program: E Pluribus Unum – Out of Many, One - Accelerate Illinois' Modernization – a 30-day blog spree: Day 11 morning blog

Kevin started with the State of Illinois in August 2016 after a 20+ year career in the private sector as a CIO and strategy consultant for large global companies. Kevin spearheads State's first Enterprise Resource Planning (ERP) initiative.

One of the biggest impediments to lower taxpayer costs and improve citizen services is our antiquated IT systems. Illinois faces unprecedented financial challenges, compounded by the fact that the

financial data located in ~600 different systems do not communicate with each other. It takes us over 9 months to generate a CAFR (Comprehensive Annual Financial Report) that puts us 49th of 50 states.
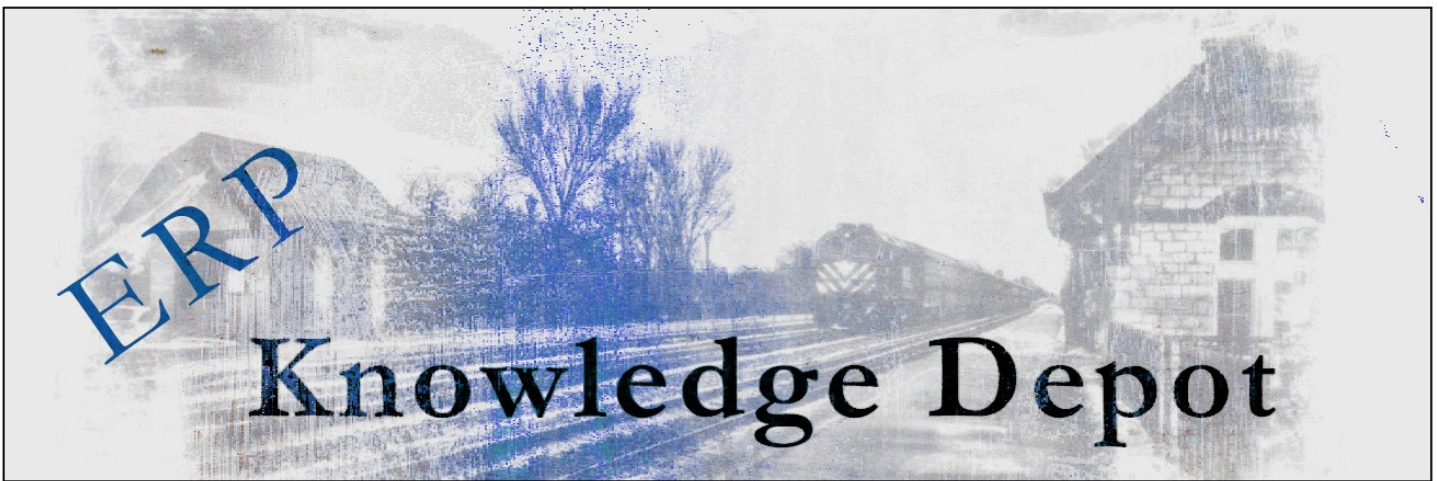
That will soon be a thing of the past. The previous administration started a process to procure ERP software, program management and system integration. The new technology team came in and in 4 months, we completed contract negotiations and started statewide single ERP (Enterprise Resource Planning) implementation. The ERP program will transform finance, human resource, and other administrative systems through the adoption of a single, modern, integrated IT platform. Three constitutional offices - the executive branch under The Governor, The Comptroller's Office and The Treasurer's Office are participating in this statewide program.

To maximize adoption and minimize risk, the State is following a phased rollout methodology. We are currently implementing finance, procurement, and grants management modules. We will go-live with the first set of agencies this fall and will incorporate any implementation lessons learned in three subsequent phases.

ERP In The News!

(continued from Page 1) To maximize accountability and ensure quality review, the State employs a two-SI (System Integrator) model for the solution design and legacy assessment phases of the project. Over the past 6 months, over 250 unique stakeholders from 19 agencies have attended approximately 70 formal design sessions and created over 200 design deliverables for 73 business processes. The solution design ensured that customization level is kept below 10%. With solution design complete, we are now kicking off the implementation phase.

We have able partners in SAP (Software and cloud host) as well as Deloitte (System Integrator). A stellar internal program team oversees and guides the work. Program governance starts at the highest level with a Program Oversight Group and an Executive Steering Committee made up of key leadership from executive branch agencies and two constitutional offices. This is a long journey, but with proper oversight and methodical implementation, we intend to turn around how the state operates - from multiple siloes into an enterprise organization.

The "Knowledge Depot" is a new, recurring article in our monthly newsletter.

We will introduce important ERP program topics such as testing, training, cutover and support. New content will be highlighted with this image:

We hope you enjoy this new feature!

NEW SYSTEM TESTING

Looking forward to seeing the new SAP system? One of the best opportunities to get to know the system is to test it. And the Agencies will get multiple opportunities to test the system through test script development, performance test and user acceptance test. Each test cycle will have different objectives, scope and critical success factors. Your participation will also vary according to the different types of testing. Learn more about what you should expect from testing by **clicking on the icon below**.

DATA CLEANSING & CONVERSION

Having trouble sorting through so many invalid search results because of duplicate entries and inaccurate data? Do you want to prevent that trouble from happening with SAP? If you agree that we shouldn't muddle a new system with old data problems, then jump on the data cleaning train. Learn more about how we're going to tackle data clean-up, data conversion and keeping the data clean by **clicking on the icon below**.

Pilot Implementation Kick-off

ERP Video Blog

On March 15th, we formally kicked off the financials, procurement, and grants management pilot implementation phase. Representatives from the system integrator (SI) Deloitte, the State ERP PMO team, and pilot agencies were in attendance. The pilot implementation kickoff celebrated the Statewide solution design accomplishments, discussed overall implementation milestones, and elaborated on how the pilot agencies will be involved over the next few months.

The meeting was hosted by ERP Program Director, Kevin O'Toole. Mr. O'Toole began by noting the significant accomplishments of everyone involved with the Statewide solution design and high-lighted the new ERP project manager and functional experts that have been recently hired.

To view the video, please click on the link to our interactive ERP Newsletter

"To be able to say not only have we finished the blueprint but we are now kicking off the implementation phase is a new State milestone. The pilots are engaged. Get ready, here comes the new functionality!"

- Kevin O'Toole

O'Toole went on to say that "We're on schedule and focused on first configuring core SAP functionality". He reiterated that the ERP program is an "enterprise-wide system that consolidates, organizes and makes efficient core operations including legacy data and streamlines the process of new data, orders, payments and processes."

"…We've onboarded several stakeholders from a State perspective, from an SI perspective and across the board; great job. We're talking about mobilization and getting the structure in place for the future."

- Kevin O'Toole

To view the video, please click on the link to our interactive ERP Newsletter

ERP Video Blog

In addition, O'Toole stated that "The State-wide blueprint is complete - it is a success… get ready, here comes the new functionality!"

As we mobilize operations, "zero system changes are not realistic, but we will have a strict change control process in place to make sure that we avoid scope creep" O'Toole said. He also advised agency change champions and end-users that there will be issues that arise out of testing, and that is a normal part of the process, which will ultimately help us quickly reach a go-live steady state.

He added, "Communications and change management will become a big piece in the next phase of work to make sure we're managing change resistance and keeping the entire State informed of the upcoming changes."

"Stakeholders from the 19 blueprinting agencies attended more than 70 formal design sessions and created over 200 design deliverables for 73 business processes."
- Kevin O'Toole

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Deloitte's Jason Beal and Kevin Lewis addressed some of the upcoming configuration, development, testing, and training efforts that will be ongoing over the next six months.

Regarding SAP system integration, Lewis said "we're going to be testing end to end…this will start on the legacy end and will include conversions, interfaces, and full process workflows in SAP. We will not only test the SAP configuration but will also make sure from where we start and where we end…we have the same value with the checks and balances in-between."

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O'Toole ended the meeting noting the depth of experience and expertise that went into achieving all of the successes so far. *"…250 Stakeholders across 19 agencies - that's amazing - you guys have pulled off a ton of work!"*

Your Opinion Counts!
Help brand the ERP Program

Potential Branding / Logos

Click here to complete the survey:

SURVEY

POTENTIAL SLOGAN / TAG LINES

(1) "ACT" - Accountability, Collaboration, Transparency, Sustainability

(2) "ACT" Accountability, Credibility, Transparency, Sustainability

(3) SURE Illinois — Statewide United Resource Enablement

(4) "SIMS" – State of Illinois Management Solutions

(5) I-FAST Illinois – Financial Accountability System Tracker

ERP NEWSLETTER

MARCH COMPILATION

OUR WEBSITE IS UNDERGOING A FACELIFT AND WE'LL BE ADDING A LOT NEW FEATURES!

IN THE INTERIM, PLEASE VISIT OUR CURRENT WEBSITE :

STATEWIDE ERP PROGRAM WEBSITE: ACCESS:

VISIT
WEBSITE